



CHRYSLER
CAPITAL.

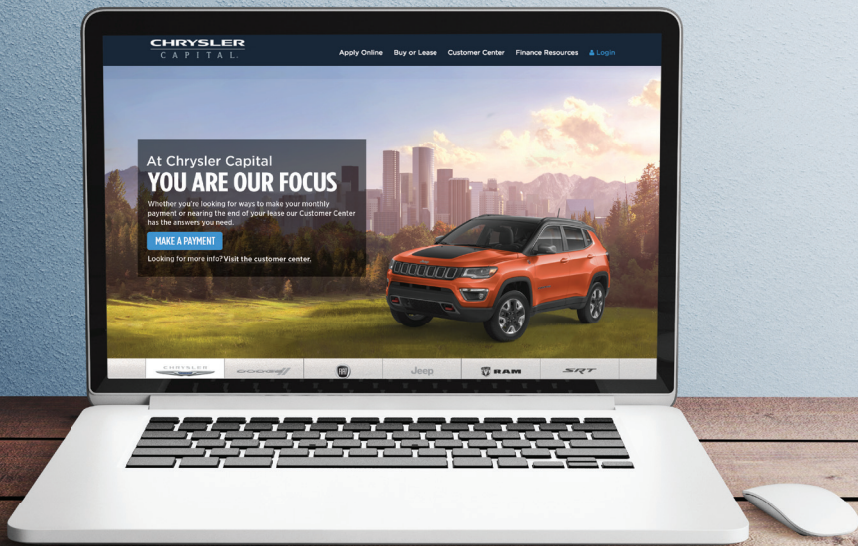
WELCOME

WELCOME TO CHRYSLER CAPITAL

We are excited to be your auto finance company and are committed to providing you a superior customer service experience.

As our newest addition to the Chrysler Capital family, we are dedicated to providing you with the services you count on. From the convenience of 24-hour, online access to friendly, efficient agents who can assist when you prefer personalized service, we have you covered.

Visit ChryslerCapital.com to get started!



CREATE YOUR ONLINE ACCOUNT

To ensure your experience is a positive one, we offer an easy and convenient online account management tool called MyAccount. Signing up for MyAccount today will help you manage your account by allowing you to:



Make payments



Receive payment reminders via text



Access your account online 24/7



Request payoff information



Log in from any device



Chat with dedicated Chrysler Capital associates



View your due dates and payment history



Go "green" with Auto Pay and e-statements

We are proud to offer everything you need to service your account right at your fingertips. MyAccount includes fast and secure solutions for making payments without the hassle of paper statements. We accept payments from checking and savings accounts, as well as debit cards. You are able to easily shift gears by making a one-time payment or setting up recurring deductions. The choice is yours.

If you have any questions and cannot find the answers online, contact customer service at **855.563.5635** Monday through Friday 7 a.m. to 9 p.m. CT or Saturday 7 a.m. to 5 p.m. CT. Our automated system is available 24/7. Please visit our website for any changes in hours of operation.

GO GREEN AND RELAX

Reduce the shuffle of paper in your life with Chrysler Capital's paperless options.

At Chrysler Capital, we are dedicated to our customers and the environment. Auto Pay and e-statements are earth-friendly account options aimed at simplifying your life.

Shift into cruise control by enrolling in Auto Pay. Then just sit back and relax.

Enroll online at MyAccount.ChryslerCapital.com and let us worry about your payment date. Once active, Auto Pay participation will be reflected on your account.

Signing up for electronic (paperless) billing with Chrysler Capital is easy!

- » Log in to MyAccount
- » Choose the "Go Paperless" option
- » Select "Electronic" under "Statement Preferences"
- » Click "Save"

Each borrower on your account must create a profile in MyAccount and opt-in to paperless in order for all borrowers to receive electronic statements.





ADDITIONAL FREE PAYMENT OPTIONS

At Chrysler Capital we know that having a choice is important. That's why we offer several free payment options to best fit your needs. Whichever payment method you choose, we are here to offer assistance when you need it.



Enroll in Auto Pay. Request Auto Pay enrollment today and let us worry about your payment. It's easy and it's FREE.



Pay online. Log into MyAccount and enter your checking or savings account information to make a free, one-time payment. It's fast, secure and easy. **A fee of \$2.75 will apply to payments made using a debit card.***



Use our automated phone system. Call **855.563.5635** to make a free ACH payment using your checking or savings account. Make sure you have your Chrysler Capital account number on hand. **A fee of \$3.75 will apply to payments made using a debit card; a fee of \$10.95 will apply to payments made by phone with a live agent.***



Pay by mail. Be sure to include your account number on your check or money order and allow 5-7 days for processing.

Finance payments

Chrysler Capital
P.O. Box 660335
Dallas, TX 75266-0335

Lease payments

CCAP Auto Lease Ltd.
P.O. Box 660647
Dallas, TX 75266-0647

Chrysler Capital contracts cannot be taken over or assumed on your behalf by a third party. Chrysler Capital does not refinance existing accounts.

***Please note that a third-party payment processing company may charge a fee to process your payment. See above for free payment options.**

INSURANCE COVERAGE

Insurance coverage is an important part of financing.

The terms of your contract require that you maintain comprehensive and collision insurance on your vehicle. Please ensure Chrysler Capital is listed as the loss payee with the appropriate address below:

Chrysler Capital Finance

P.O. Box 3610
Carmel, IN 46082

Chrysler Capital Lease

P.O. Box 4210
Carmel, IN 46082

If you are ever involved in an accident, please notify Chrysler Capital as soon as possible at 855.858.0808.



CHRYSLER

C A P I T A L.



©2021 Santander Consumer USA Inc. All rights reserved.

Chrysler Capital is a registered trademark of FCA US LLC and licensed to Santander Consumer USA Inc. Lease agreements are owned by CCAP Auto Lease Ltd. and serviced by Chrysler Capital. Chrysler, Dodge, Jeep and Ram are registered trademarks of FCA US LLC.

ALFA ROMEO and FIAT are registered trademarks of FCA Group Marketing S.p.A., used with permission.

All other trademarks are the property of their respective owners. CCAP-180523-CUST_091021